

About the role

This role has responsibility for the effective implementation and management of retail IT projects, ensuring they are completed on-time and to budget whilst always providing exceptional customer service to our clients.

Your key tasks and responsibilities will include:

- Ensuring all projects are completed on-time, to budget, and to the satisfaction of the customer.
- Directing, coordinating, and monitoring overall progress and use of resources, initiating corrective action where necessary.
- Updating and maintaining project tickets on KFP's CRM system.
- Managing, developing, and safeguarding all supplier and client relationships within your remit.

The above is not an exhaustive list of responsibilities and you will be expected to perform different tasks as necessary by your changing role within the organisation and the overall business objectives of the organisation.

About you

We are currently seeking an experienced individual for a project management position. This role is open to both Project Managers and Project Coordinators who are looking to progress in their careers. The ideal candidate will have prior exposure to retail technology change programs and be familiar with the construction "delivery" process, from end-to-end of the project lifecycle.

At KFP, we value flexibility and autonomy in our employees. It is important that you are a self-starter who can effectively plan your own time. Additionally, we foster a collaborative culture where teamwork is essential. Therefore, you should possess strong communication skills and have the ability to build successful relationships with internal and external stakeholders at all levels. Our organization is consistently growing and evolving, so it is crucial that you are adaptable and comfortable working in a fast-paced environment.

As part of the role, there may be a requirement to visit different sites, so willingness to travel is necessary. Furthermore, due to the nature of retail work, occasional work outside of business hours may be necessary.

A PRINCE2 or PMI qualification is desirable but not essential.

About us

We are retail. We specialise in providing in-store retail IT systems, services, solutions, project management & support platforms. With over 25 years of experience, we work with some of the biggest household brand names on the high street in the fashion & hospitality sectors, building close working long standing partnerships built on trust, expertise and a mind set to getting the job done.

Our mission is simple - to provide our clients with truly integrated IT solutions that make a real difference to their business, building long standing relationships so that we can fundamentally understand the needs of our clients. We are not a huge corporate company who may treat clients as an account number. We are neither a small one-man-band offering cheap services. What KFP offers is a perfect blend of experience, structure, and a practical approach to enable us to deliver the service that all our clients have come to expect - a professional service that gets the job done.

Why KFP?

As well as a competitive salary of up to £45,000 per annum, we provide the following benefits:

- A generous car allowance
- Hybrid working
- 25 days' holiday plus bank holidays
- Private healthcare (including access to the Bupa blue app) for you and your dependents after a qualifying period
- Company sick pay
- Life assurance
- Recruitment referral scheme (£500 for each successful referral you make)
- Excellent professional development opportunities
- Regular team and company social events

These benefits are in addition to statutory benefits such as eye test vouchers and a workplace pension.